

SCRUTINY WORKING GROUP

MONDAY, 9 JANUARY 2023

Present: Councillor P J Owen, Chair

Councillors: S Easom (Vice-Chair)

Apologies for absence were received from Councillors J C Goold, I L Tyler and D K Watts.

5 **DECLARATIONS OF INTEREST**

There were no declarations of interest.

6 **MINUTES**

The minutes of the meeting on 16 December 2022 were confirmed as a correct record.

7 **DRAFT REPORT - MISSED BINS**

The Working Group considered the draft report, with particular reference to the scope, possible health and safety issues and the recommendations.

After discussion the following recommendations were agreed and added to the final report:

1. To ensure that residual, recycling and garden waste bin collections do not commence before 6.30am and glass recycling collections do not commence before 7am with management checking vehicle tachographs at least once a month.
2. To ensure that employees do not “dunk” residents glass recycling bins.
3. To investigate vehicle specification (particularly narrow track vehicles) to facilitate access to difficult access areas.
4. To improve the communication between the crews supporting each other on the brown lidded (garden waste) service.
5. Create a process, as part of a review of the Waste Strategy, that addresses bins that have not been presented for collection in the correct manner including for example, charging for collection and/or not returning to collect.
6. Implement an enhanced investigation and engagement process, that includes the householder, in relation to repeat missed bins.

7. Where a bin is missed due to service failure it will be collect as soon as practically possible and within 5 working days.
8. To ensure the vehicle specification is included by Environment Services in every new development consultation response to Planning Services.
9. Bins should be returned to the point of collection after being emptied where it is safe to do so.